

ALCATEL-LUCENT HEADSET SOLUTIONS FROM PLANTRONICS



WHY SHOULD YOUR CUSTOMER PURCHASE A PLANTRONICS HEADSET?

Today, communications – via traditional phones, mobiles or Internet telephony – are at the centre of virtually every business activity. Businesses and organisations need trusted partners and suppliers for their hardware solutions that support all their business activities.

Plantronics offers:

- An unmatched track record
- Proven acoustic excellence
- Exceptional product range
- Industry leading service and support.

As the worldwide market leader and partner of major corporations such as Alcatel-Lucent, we spend millions of dollars every year researching and developing sound solutions that anticipate and respond to all the business needs of your customers.

Why use a headset?

Research shows that overall productivity could be increased by up to 43%* simply by using a telephone headset, rather than a traditional telephone handset.

Most of all, headsets empower the individual user by providing five key advantages:

- **Hands free Advantage:** No more juggling with your phone handset – type and talk as well as collecting that important document from the printer – complete office freedom
- **Sound Advantage:** More clarity – you can hear better and be heard. It saves time and reduces stress
- **Ergonomic Advantage:** No more cradling a handset between your shoulder and neck – you can be more comfortable and avoid strain, back and neck pain
- **Mobility Advantage:** No more being tied to your phone – you're free to move around as you talk and you will miss less calls and stop diversion to voicemail – improve customers satisfaction
- **Efficiency Advantage:** Be able to multi-task whilst managing your daily activities – your phone, mobile and PC all enable you to become more productive.

Complete peace of mind with industry leading warranties

All our call centre and office products come with a standard 2 year warranty with the option, at the time of purchase, to extend to a third year warranty (corded call centre and office headsets, amplifiers and adapters only).

More information

Contact us on the telephone numbers overleaf for more information or visit www.plantronics.com. To ensure all our channel partners have access to the most current product information and sales tools, visit www.planthro.net

Additional Sales opportunities

Plantronics offer a wide range of accessories for our headset range. From handset lifter and amplifiers to coloured voice tubes and gel ear cushions. Always ensuring the best headset wearing experience.

MAKE THE RIGHT CHOICE

TCO'07 Headsets is a global labelling certification for Headsets. It demonstrates that Plantronics products have passed independent research and testing across users, manufacturers, researchers and industry experts.



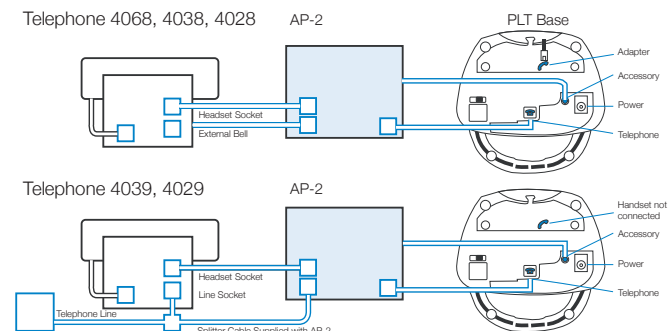
TCO approved headsets have fulfilled the following criteria:

- | | |
|--|---|
| <ul style="list-style-type: none"> ✓ Ergonomics <ul style="list-style-type: none"> • Built-in acoustic limit protection • Easily adjustable with flexible wearing styles • Replaceable parts for better hygiene ✓ Emissions <ul style="list-style-type: none"> • Low SAR radiation (below 0.04 W/kg) • Low electric/magnetic fields | <ul style="list-style-type: none"> ✓ Ecology <ul style="list-style-type: none"> • ISO 14001 certified manufacturing • Minimisation of environmentally hazardous substances ✓ Energy <ul style="list-style-type: none"> • Optimised energy usage and efficiency |
|--|---|

Plantronics has a 100% pass rate and more TCO certifications than any other headset manufacturer.

* Research by HB Maynard & Co.

SET UP INFORMATION:



Headset set up information	Diagrams
Set rotary switch to 1	
Set rear slide switch to 3	
Set bottom slide switch to B	

Please see the user guide for complete set up information.

COMPLETE YOUR ALCATEL-LUCENT PHONE SOLUTION WITH A PLANTRONICS HEADSET



WHICH ALCATEL-LUCENT PHONE?

DESKPHONE



IP Touch 8 series
4068*, 4038*,
4028*, 4018, 4008



9 series TDM
4039*, 4029*,
4019



Reflexes™ **
Advanced,
Premium,
Easy



My Phone/
4980 PIMphony

SOFTPHONE

ALCATEL/EN/0708/REV C

WIRELESS SOLUTIONS FOR DESKPHONE



PLANTRONICS VOYAGER™ 510S
Office and Mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

72272-04 Noise-Cancelling with WindSmart® UK power adapter
72272-05 Noise-Cancelling with WindSmart EU power adapter



CS60™
Flexible, cost effective and convenient
Cost effective wireless headset with great range and sound quality and a choice of wearing styles.

36995-01 Noise-Cancelling with UK power adapter
36995-02 Noise-Cancelling with EU power adapter
39159-01 Noise-Cancelling with HL10 UK power adapter
39159-02 Noise-Cancelling with HL10 EU power adapter



CS70N™
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

39448-01 Noise-Cancelling with UK power adapter
39448-02 Noise-Cancelling with EU power adapter
39449-01 Noise-Cancelling with HL10 UK power adapter
39449-02 Noise-Cancelling with HL10 EU power adapter



SUPRAPLUS® WIRELESS
All-day wearing comfort
For intensive phone users – the ultimate comfort and sound quality – with the option of binaural style for noisy environments.

39986-01 Monaural Noise-Cancelling UK power adapter
39986-02 Monaural Noise-Cancelling EU power adapter
39261-01 Binaural Noise-Cancelling UK power adapter
39261-02 Binaural Noise-Cancelling EU power adapter
39987-01 Monaural Noise-Cancelling with HL10 UK power adapter
39987-02 Monaural Noise-Cancelling with HL10 EU power adapter
39263-01 Binaural Noise-Cancelling with HL10 UK power adapter
39263-02 Binaural Noise-Cancelling with HL10 EU power adapter

To automatically answer a call by pressing a button on the headset
* Requires APA-2* 38348-01
** Requires HL10 36390-11



HL10 = Handset lifter



APA-2*

CORDED SOLUTIONS FOR DESKPHONE & SOFTPHONE



DUOSET®
Cost effective headset with adjustable headband provides a flexible choice for Office workers.

34623-21 Convertible Voice Tube
34625-21 Convertible Noise-Cancelling



SUPRAPLUS®
The new industry standard for all-day comfort and natural-sounding audio.

36828-01 Monaural Voice Tube
36832-01 Monaural Noise-Cancelling
36830-01 Binaural Voice Tube
36834-01 Binaural Noise-Cancelling



ENCORE®
Top quality headset with excellent sound quality and outstanding durability and comfort.

33645-41 Monaural Voice Tube
33699-41 Monaural Noise-Cancelling
33646-41 Binaural Voice Tube
33705-41 Binaural Noise-Cancelling

REQUIRED DESKPHONE CONNECTORS



U10P

CONNECTOR CABLES

Connect your headset to your phone

32145-01 U10P
4068/4038/4028/4039/4029:
38324-01 IP Touch Cable



BIWay

4008/4018/4019:
34286-03 BIWay + 32145-01 U10P
Reflexes:
32145-01 U10P



AUDIO PROCESSOR VISTA™ M12

Audio Processor for superior sound quality and acoustic protection, including volume and mute controls.

33413-11
Audio Processor

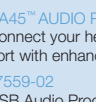
REQUIRED SOFTPHONE CONNECTORS



DA40™ AUDIO PROCESSOR

Connect your headset to your PC USB port.

71800-02
USB Audio Processor



DA45™ AUDIO PROCESSOR

Connect your headset to your PC USB port with enhanced sound quality.

77559-02
USB Audio Processor

WIRELESS SOLUTIONS FOR SOFTPHONE



PLANTRONICS VOYAGER™ 510 USB
Office and Mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between soft phone and Bluetooth® mobile phone or smart phone.

72270-45 with WindSmart
 Bluetooth



CS60™ USB
Flexible, cost effective and convenient

Wireless headset with great range and sound quality and a choice of wearing style ideal for IP telephony applications.

36947-01 Noise-Cancelling with UK power adapter
36947-02 Noise-Cancelling with EU power adapter

CORDED SOLUTIONS FOR MOBILE REFLEXES

Mobile Reflexes 400, 200, 100



DUOSET®

Cost effective headset with adjustable headband provides a flexible choice for Office workers.

37054-01
Monaural Noise-Cancelling

Compatibility

The headsets listed in this guide all work with the Alcatel-Lucent phones listed. If your phone is not listed please visit our product finder compatibility guide at www.plantronics.com/productfinder

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